



VERITA

IMPROVEMENT THROUGH INVESTIGATION



Save the Children meeting

**Themes & lessons learnt from NHS investigations
into matters relating to Jimmy Savile**

Ed Marsden, managing partner

9 May 2016

October 2012

AS pressure grows on BBC over 'cover-up', two women come forward to describe their teenage ordeals at hands of TV host

WE WERE VICTIMS OF JIMMY SAVILE



EXCLUSIVE

By Sam Greenhill and Claire Ellicott

TWO women stepped forward yesterday to say they had been abused as teenagers by Sir Jimmy Savile.

As the scandal around the star deepened, Katrina Ross, 51, described how she was attacked in his flat after being invited to his radio show when she was 14.

She wanted to speak out when he was alive but 'lost her nerve' - a decision she now regrets because Savile 'ruined' her life.

The second woman to blow the whistle, 46-year-old Elaine Barker, 52, slammed the 'vilest' Sir Jimmy in a newspaper magazine, which she had broken into bedrooms at a girls' boarding school and once assaulted her when she was 18 and made a lewd proposition.



Aim



- Tell you about what the NHS has learnt from the Savile story
- Discuss the value of independent investigation

Objectives



- Savile and the NHS
- Factors relevant today & lessons learnt
- When & why to commission an independent investigation



Verita - what do we do & for whom?

- Regulated & public-facing organisations
- Compliance
- Four services - investigations, consultancy, diagnostics, training
- Four sectors - health, business to government, charities, education

Savile & the NHS



- Volunteer for 50 years
- Long-standing relationships with three hospitals
- Celebrity & fundraising - influence, status & control
- JS at his zenith at Stoke Mandeville in 1980s
- NED & head of task force at Broadmoor
- Access, influence & power allowed abuse on a grand scale
- First offence in 1962 and last in 2009
- Abuse at 34 other hospitals

Matters relevant to NHS today



- Those intent on abuse will try to access hospitals
- Hospitals are attractive environments to abusers e.g. Bradbury
- Continuing weakness for celebrity/people in positions of power
- Challenging those in authority is not easy

What the NHS needs to meet challenges



- Rules & procedures - access, safeguarding, use of social media
- Focus on how abuse/inappropriate behaviour is aired
- Proper investigation of allegations
- Proper management of volunteers, celebrities & VIPs
- Proper & robust management of fundraising/fundraisers

Specific issues for NHS



1. Security & access arrangements
2. Safeguarding
3. Management of volunteers
4. Charity governance



What is an independent investigation?

- Evidence-based review with details gathered from a wide range of sources
- External, impartial investigators
- Objective findings
- Lack of pressure from commissioners
- Ad hoc & private (usually)



What are the triggers?

- Severity of the outcome
- The law
- Degree of public interest
- Capacity and capability of an organisation to investigate itself
- Views of families or the public
- Likely scrutiny of outcome
- An organisation's own policy
- Moral obligation 'right thing to do'

What are the benefits and risks?



“The problem with free elections is that you can’t predict the outcome.”

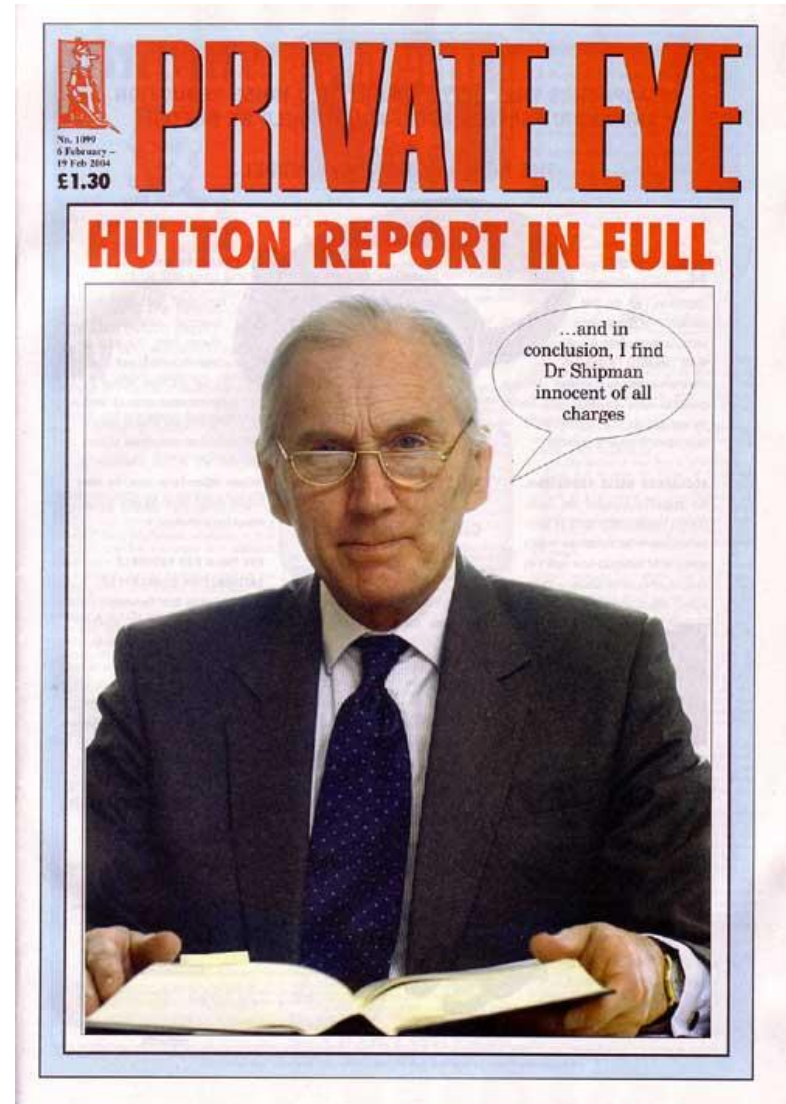


Benefits

- A thorough and persuasive investigation that sheds light on a complex matter
- A full and truthful exposition of facts
- Relatives, victims and staff feel engaged and heard
- SMART recommendations to support improvement and change
- An independent account that can be published
- Relatives and families given a truthful and unbiased account

Risks

- The investigation report doesn't convince
- The investigation is procedurally unsound
- The outcome comes as a surprise



Summary



- The lessons of Savile are relevant to organisations today - particularly in the light of IICSA (Goddard)
- Independent investigation has its place - get advice if you plan to commission one

Action



- Take the recommendations of Savile and see how they apply to your organisation
- Run your eye over the IICSA safeguarding checklist



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at Stoke Mandeville Hospital

Mandeville-Road Aylesbury Bucks HP21 8AL

Jimmy Savile Stoke Mandeville
Hospital Trust, No. 283127
Jimmy Savile Charitable Trust,
No. 326970

Tel: Aylesbury (0296) 84111

Date 28.1.89

Please reply to:-

Mr. Cliff Graham
Under Secretary,
Department of Health,
Priority Care Division
Alexander Fleming House,
Elephant & Castle,
London SF1

On October 19th 1988, I agreed to resolve the long term problems at Broadmoor Hospital. We saw this as an on-site one man band situation with yourself back at the Department making it all work.



In total appreciation,

DR. JIMMY SAVILE, O.B.E., K.C.S.G., LL.D

PS. Let it be known that if anybody tries to mess the place up, after all this hard work, they can expect a slap in the mouth.

Copy to:: Kenneth Clark
Roger Freeman
Sir Christopher France
Sir Gordon Roberts
Robert Tinston (Leeds Infirmary)
Roger Titley (Stoke Mandeville)
All J.S. Trust Trustees
and
10 Downing Street.



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