

## Duty of candour training course

Providers must be open and transparent with service users about their care and treatment, including when it goes wrong.

The duty is being introduced as part of the fundamental standard requirements for all providers.

Our popular half day interactive workshop provides delegates with a good understanding of the principles of duty of candour and how it applies to each healthcare setting. Healthcare providers are now required to comply with the duty of candour. Our workshop includes the following:

- Background and context to statutory duty of candour
- Where it fits with professional and contractual duties of candour
- Meaning of openness, transparency and candour
- Requirements of statutory duty, including apology
- Notifiable safety incidents
- What it means in practice, the benefits of getting it right and consequences of getting it wrong

The workshop includes facilitated group discussion and case studies to allow delegates to explore how they would respond to different scenarios, in a safe and stimulating environment.

